

#### **CEPROCS™**

- Was founded on the 25<sup>th</sup> of October 2010
- · Is independent, privately owned and financed
- CEPROCS™ Group has ~ 90 employees

#### **Core Business**

- Purchasing
- Coding & Data classification
- Accounting
- Human Resources



## We provide

- Best practices from across industries
- High returns on investment
- Increases in organizational productivity, efficiency, effectiveness
- Improved profitability and more efficient processes
- Substantial savings on total costs
- Strong and strategic relationships with suppliers
- State of the art technology



## **CEPROCS™** Group presence and locations served



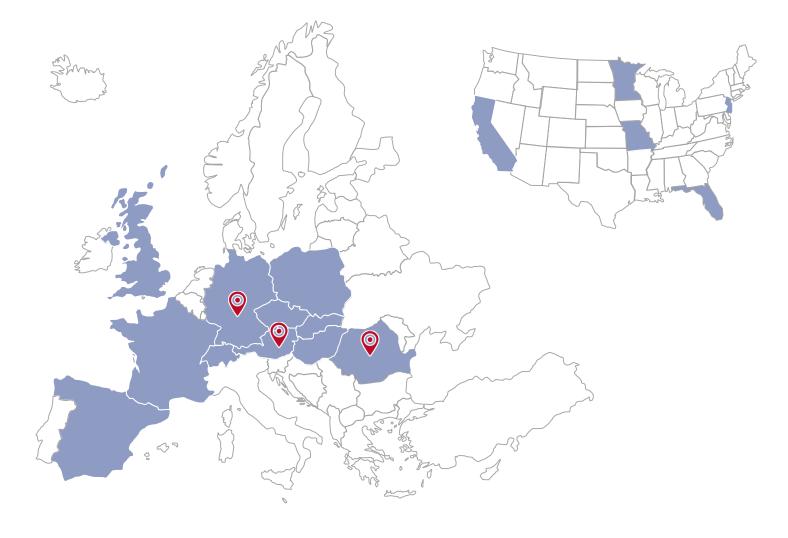
#### CEPROCS™ offices:

- München, DE
- Vienna, AT
- Sibiu, RO

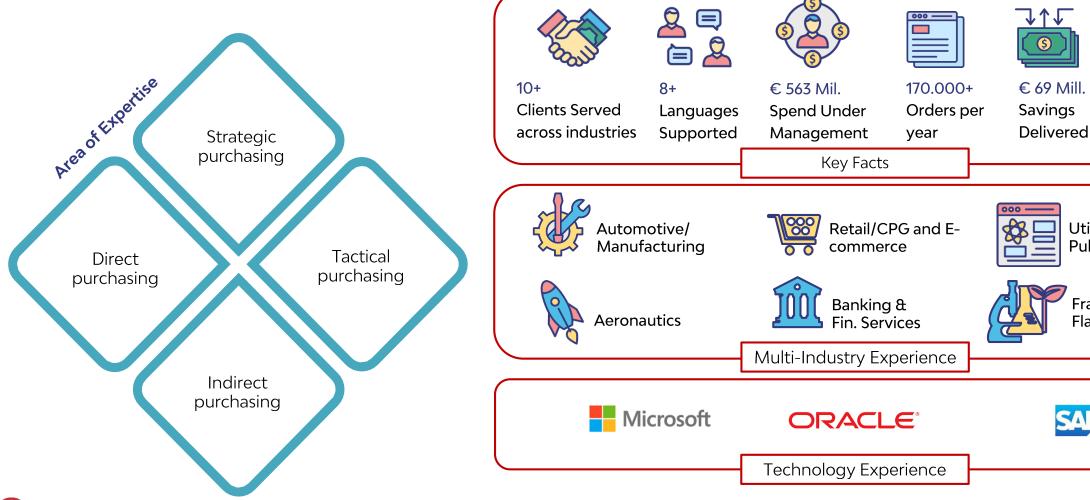
#### Served countries :

- United Kingdom
- Spain
- France
- Switzerland
- Germany
- USA

- Austria
- Poland
- Hungary
- Czech Rep.
- Romania



## **CEPROCS Capability**



12.000+

Global

Utilities &

**Public Services** 

Fragrance &

Flavor

supplier

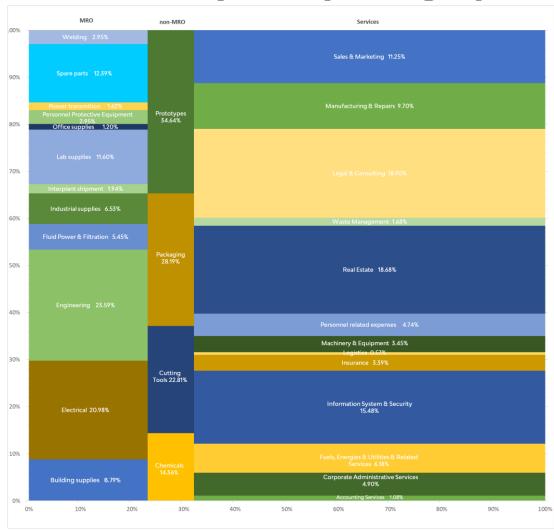
network

## Why CEPROCS?

- > 10 succesful services years for our clients
- > 4% 10% savings delivered, resulting in over 69 Million €
- Successful and cost-effective implementation of coding: approx. 300k requests processed
- Impressive returns on investment: increases in organizational
   efficiency, effectiveness and productivity
- > Strong and strategic relationships with suppliers
- > Tailor made and **highly efficient solutions**
- > High customer satisfaction

...best value @ the right cost

### **CEPROCS Spend by Category**



#### **CEPROCS™ Solutions Portfolio**

#### **TACTICAL BUYING**

- Tail Spend Management
- Gather requests / requirements
- Bid (RFx) management
- Supplier selection
- Supplier negotiation
- Supplier Performance Management

#### **PURCHASE TO PAY**

- Requisition and PO
   Processing
- Open Order Management
- Accounts Payables
- SLA
- Policy Compliance
- Contract Compliance

#### SUPPORT PROCESSES

- Supplier Onboarding
- Catalogue Management
- Contract Management
- Master Data Management
- Vendor Master
- Item Master

#### **SPEND ANALYTICS**

- Spend Data Management
- Spend reporting and Analysis
- Opportunity Identification and Validation

## STRATEGIC SOURCING & CATEGORY MANAGEMENT SUPPORT

- Define Requirements
- Market Intelligence / Market Assessment
- Develop Supplier Profiles
- Develop Sourcing Strategy
- Bid Management
- Negotiations
- Supplier Implementation

#### CODING & DATA CLASSIFICATION

- Standardization of indirect materials
- Smart codification system
   speaking number
- Data classification
   according to international
   standards UNSPSC and
   eCl@ss
- Material coding

Procurement Transformation through: Outsourcing, Consulting and Technology

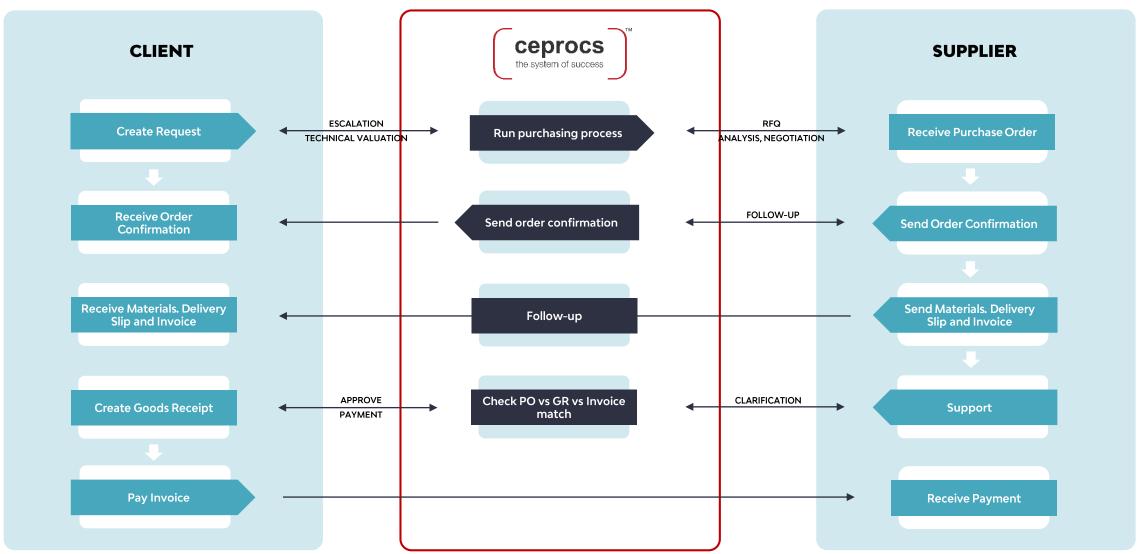


### **Category Management Process/ Source-to-contract**

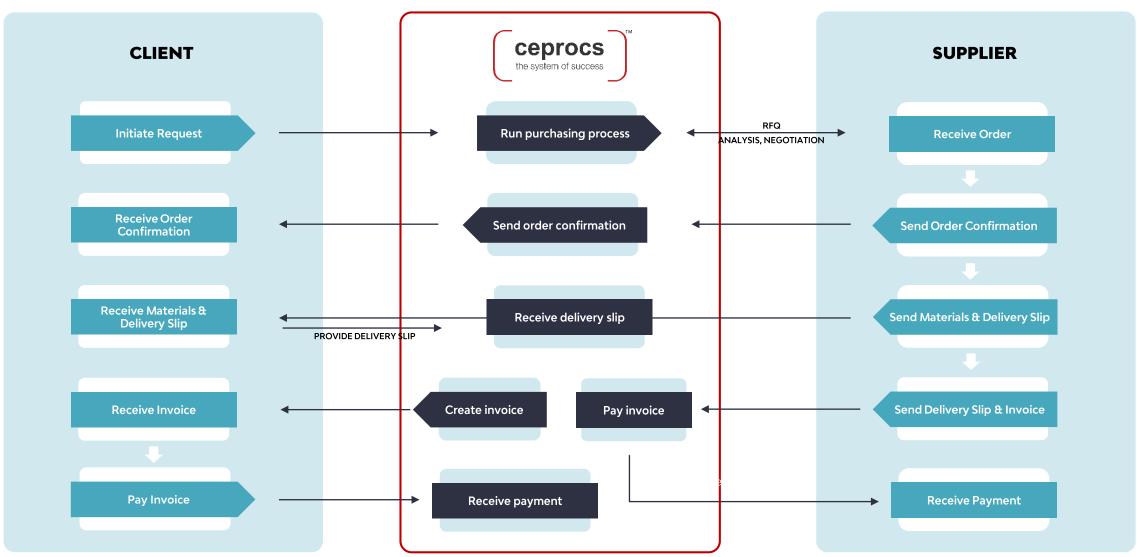
Process steps Sourcing **Define Scope** Strategy Internal External Implementation & collect data Development **Analysis Analysis** Execution Define Analyze spend Conduct market Develop sourcing Implement • Establish contract(s) Support supplier objective and characteristics analysis strategy: sourcing strategy requirements Analyze historical Benchmark cost Spend Consolidation Run RFQ onboarding • Analyze trends in Collect data spend and Leverage Develop Report savings Analyze existing Baseline current supply, demand • Establish supply base Implement negotiation contracts pricing, sourcing and and pricing Competitive sourcing strategy continuous Evaluate supplier Conduct Contact buying practices Low cost country improvements plan Activities with supplier and stakeholders Identify cost drivers base negotiations (by esourcing Define and Evaluate Business Evaluate supplier Identify opportunities mail or F2F) stakeholder capabilities and from: Run technical create sourcing impact packages Understand package performance evaluation Internal process specific aspects, together with improvements challenges and Suppliers innovation stakeholder Bid summary opportunities cherry picking o whole package Review sourcing results with

stakeholder

## Process Overview: Purchase to Pay Schema



#### Process Overview: One Creditor Model



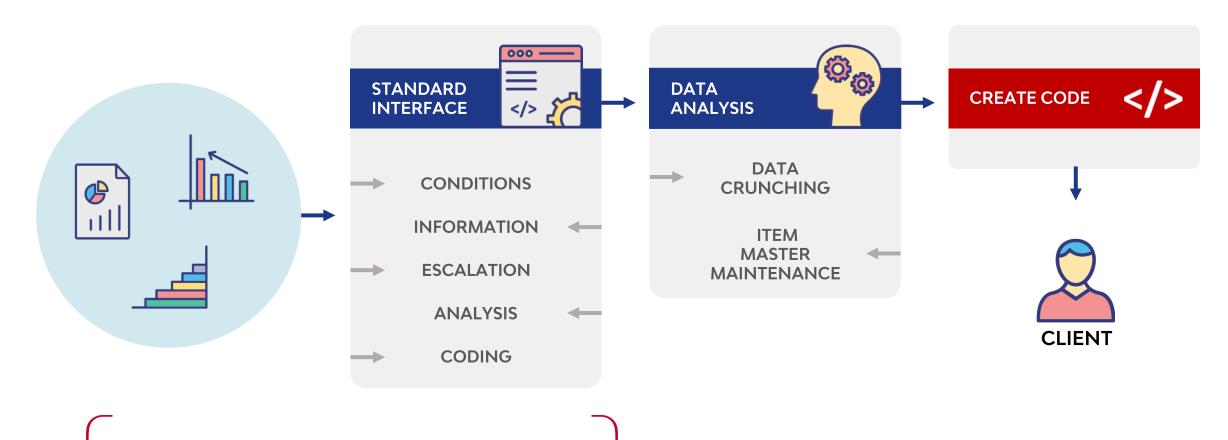
#### **Item Master Process**

Coding process is performed by engineers with specific knowledge and experience

"The System of success: most modern process

management."

• Items might be also classified according to UNSPSC and eCl@ss international standards



# The System of Success: Individual dialog instead of anonymous communication

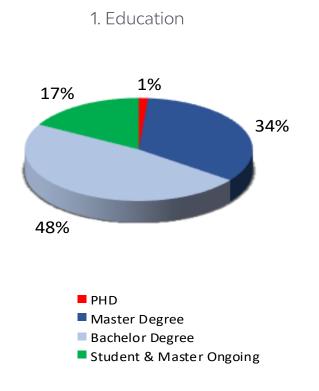
- Agreed models are implemented as individual projects or as total purchasing
- Our employees speak all important European business languages
- The unique CEPROCS<sup>™</sup> approach:
  - we provide our clients with decisive advantages through individual dialog between our experts and the suppliers

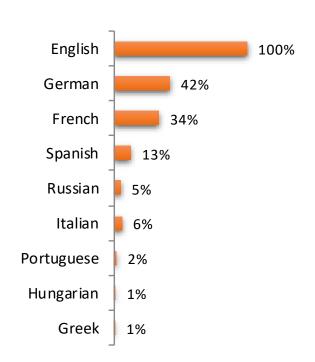
"Our employees speak various foreign languages. This makes us extremely powerful!"



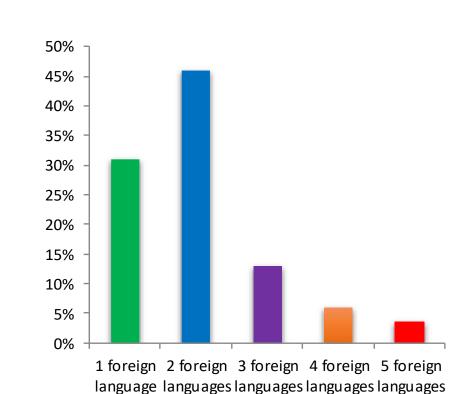
### **Our employees**

• Our highly-motivated employees do business in almost all European languages and even more





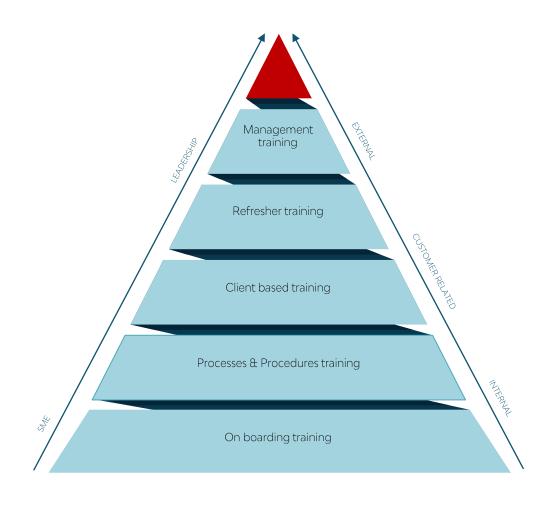
2. Languages



### **Our CEPROCS™ Academy**

#### **CEPROCS™ Employees – Our Highest Value**

- Ongoing training within the company´s own "CEPROCS™ Academy"
- We offer mentoring for all new employees through a multistage training schedule
- Customized workshops and assessments in respect of
  - Benchmarking
  - Negotiations techniques
- Visits to suppliers get our buyers closer to the heart of the matter
- Participation in studies, competitions and trade fair attendance





## The Use of Most Modern Reporting and Analysing Tools

- CEPROCS™ is an innovative and high performing company investing significantly in IT-Solutions tailored for our Purchasing operations:
  - To have lean and efficient processes
  - To achieve reasonable cost and performance
  - To adapt the SW based on clients need and requirements
- Ongoing success monitoring with the aid of highly developed CEPROCS<sup>™</sup> reporting and analytics tools
- All results, data and reports are the outcome of our customer focus

"The basis for our actions is an innovative, modern process management."





## **CEPROCS™ - Systematically to Success**

- Our model is proven since 1998
- We have extensive expertise with respect to the requirements of production plants
- As a "near shore" operation we
  - Are close to our customers
  - Use smart tools to help our clients reduce their cost
  - React very quick and reduce the complexity of procedures and processes
  - Optimize cost and support the evolution of the business
  - Efficiently mitigate business risks
  - Offer an excellent price/perfomance ratio

"The future of procurement is customized purchasing management provided by experts."



#### **Awards:**

- 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019: 1st Price in the Performance Top for local medium enterprises
- 2013, 2016, 2017: 2nd Price in the Performance Top for national medium enterprises in other business support service activities

#### **ISO** certification

• Certified according ISO 9001:2015 and ISO 14001:2015

## Thank you!

Danke!

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