

# Online Courses

**COMPANY CASE STUDIES**



## Rizah Kabaši

SmartLab was founded in 2016 as an e-learning design and development company.

We are a team of creative professionals and designers who are dedicated to graphics, websites, and educational solutions.

We have the will, skills, and commitment to help our customers to stand out from the crowd of other organizations and companies. The creation of online and offline content is our specialty.

Regardless of which type and size of projects we do, they are extremely important to us and we do our best that the results of our work contribute to your success.

“

“I STRIVE FOR TWO THINGS IN DESIGN:  
SIMPLICITY AND CLARITY. GREAT DESIGN  
IS BORN OF THOSE TWO THINGS.”

LINDON LEADER

”

## ***Fischer, Knoblauch & Co.***

### Testimonial

We have been working with smartlab since 2017 and really appreciate the cooperation with them. Our requests have been quickly processed and our demands realized according to our desires. Smartlab is also known for flexibility and maintaining short - term deadlines. They react and realize projects quickly and successfully. Working with them also is really enjoyable because they are people who understand people.

— **Vanessa Ernst**, Fischer, Knoblauch & Co.

### Client details

**Name:** Fischer, Knoblauch & Co. Medienproduktionsgesellschaft mbH  
**Location:** Lilienthalallee 7, 80807 München, Germany  
**Industry:** E-learning  
**Website:** [www.fkc-online.com](http://www.fkc-online.com)  
**Email:** [info@fkc-online.com](mailto:info@fkc-online.com)

### History of cooperation

**Partnership established:** 2017 year  
**Accomplished projects:** Over 100 projects  
**Type of produced projects:** E-learning projects

# PROJECT SAMPLE

# INFORMATIONSSICHERHEIT

## Project overview

<b>Project name:</b>	Informationssicherheit (Data security)
<b>Project type:</b>	E-learning web based training
<b>Year of production:</b>	2019
<b>Duration of course:</b>	60 minutes
<b>Languages:</b>	English, German
<b>Software technologies:</b>	Articulate 360, Adobe After Effects, Adobe Photoshop

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## Testimonial

The Training Terminal was in need of an experienced elearning developer. We tried several compaines, however, SmartLab team with their skills, dedication and ability stood out from the rest. Highly recommended.

— **Mark Illingworth**, The Training Terminal

## Client details

**Name:** The Training Terminal  
**Location:** 20, 22 Wenlock Rd, London N1 7GU, United Kingdom  
**Industry:** Education  
**Website:** [www.thetrainingterminal.com](http://www.thetrainingterminal.com)  
**Email:** [info@thetrainingterminal.com](mailto:info@thetrainingterminal.com)

## History of cooperation

**Partnership established:** 2016 year  
**Accomplished projects:** Over 30 projects  
**Type of produced projects:** Hospitality courses

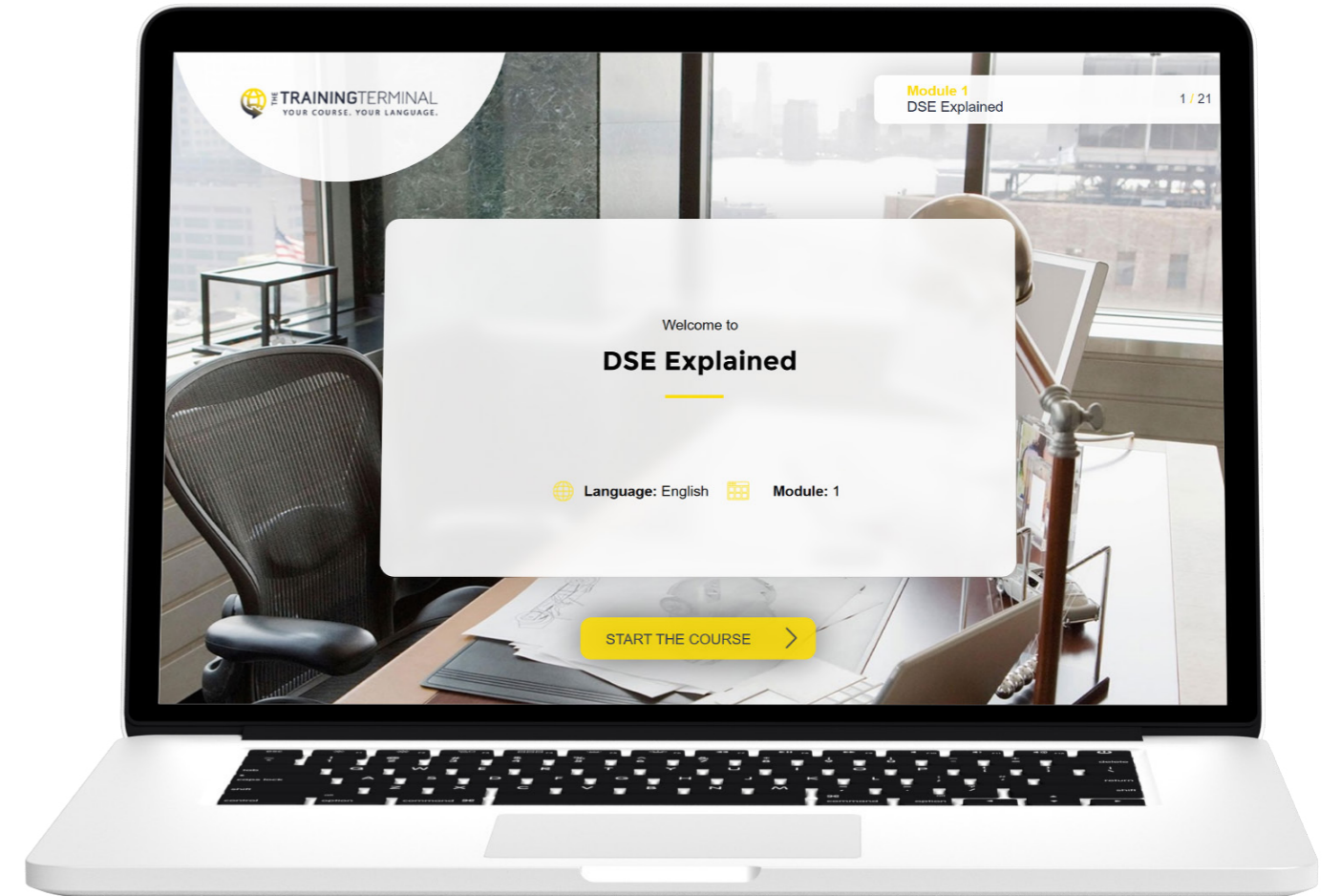
## PROJECT SAMPLE

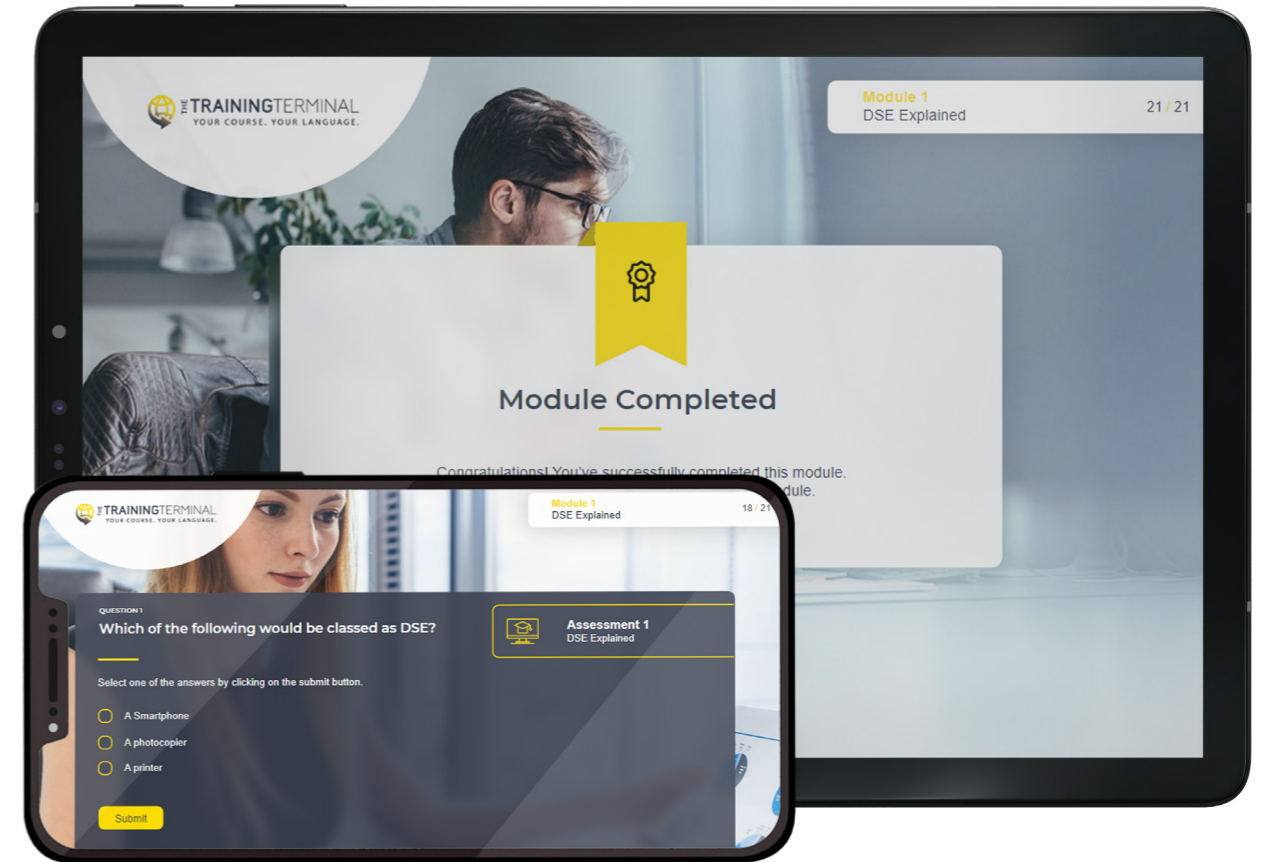
# DISPLAY SCREEN EQUIPMENT

### Project overview

<b>Project name:</b>	Display Screen Equipment
<b>Project type:</b>	E-learning web based training
<b>Year of production:</b>	2021
<b>Duration of course:</b>	60 minutes
<b>Languages:</b>	English
<b>Software technologies:</b>	Articulate 360

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## Client details

**Name:** UNDP

**Location:** Zmaja od Bosne b.b. 71000 Sarajevo

**Industry:** Green economy

**Website:** [www.undp.org/bosnia-herzegovina](http://www.undp.org/bosnia-herzegovina)

**Email:** [registry.ba@undp.org](mailto:registry.ba@undp.org)

## History of cooperation

**Partnership established:** 2021

**Accomplished projects:** 4 projects

**Type of produced projects:** Articulate Rise 360 course production

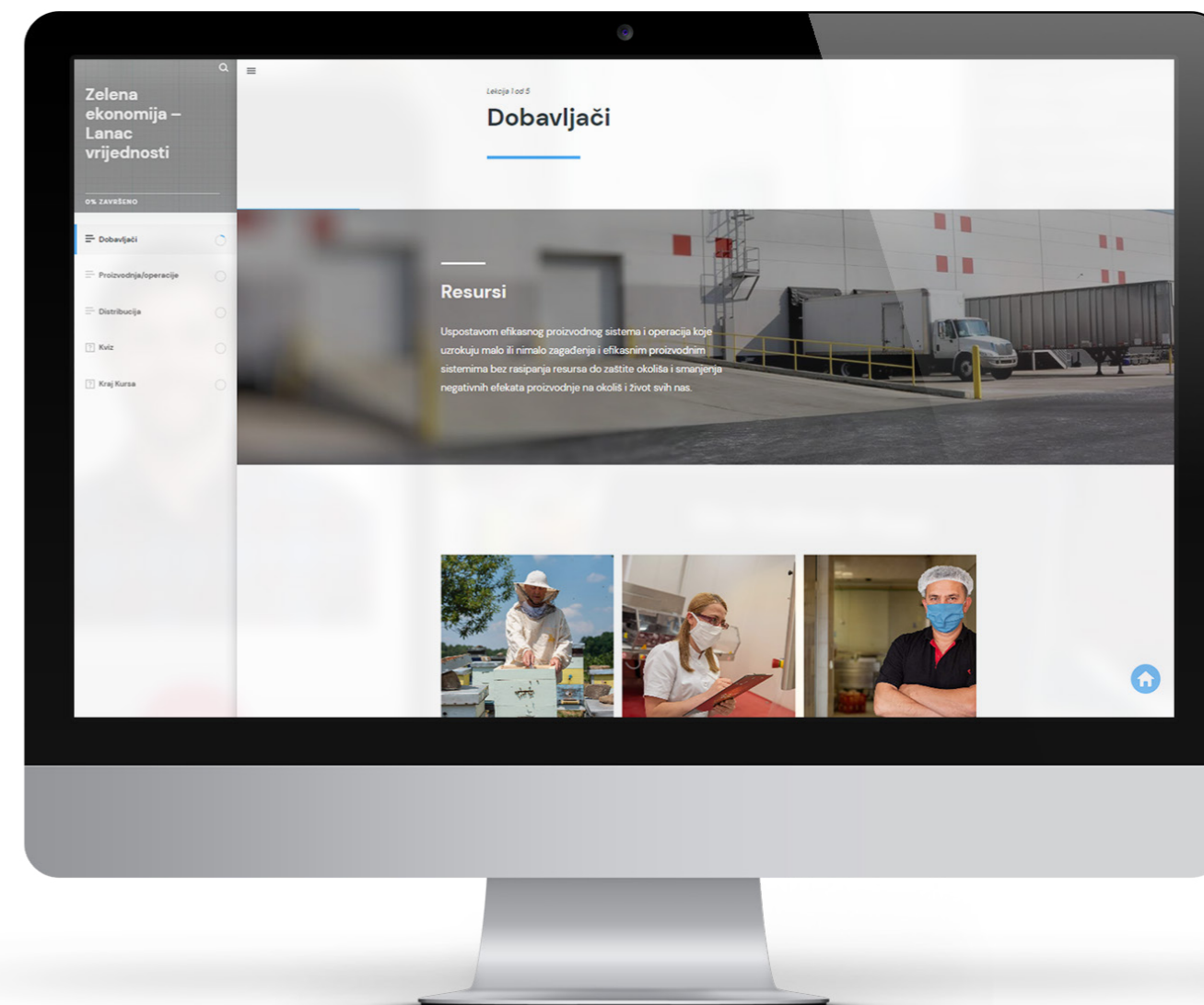
## PROJECT SAMPLE

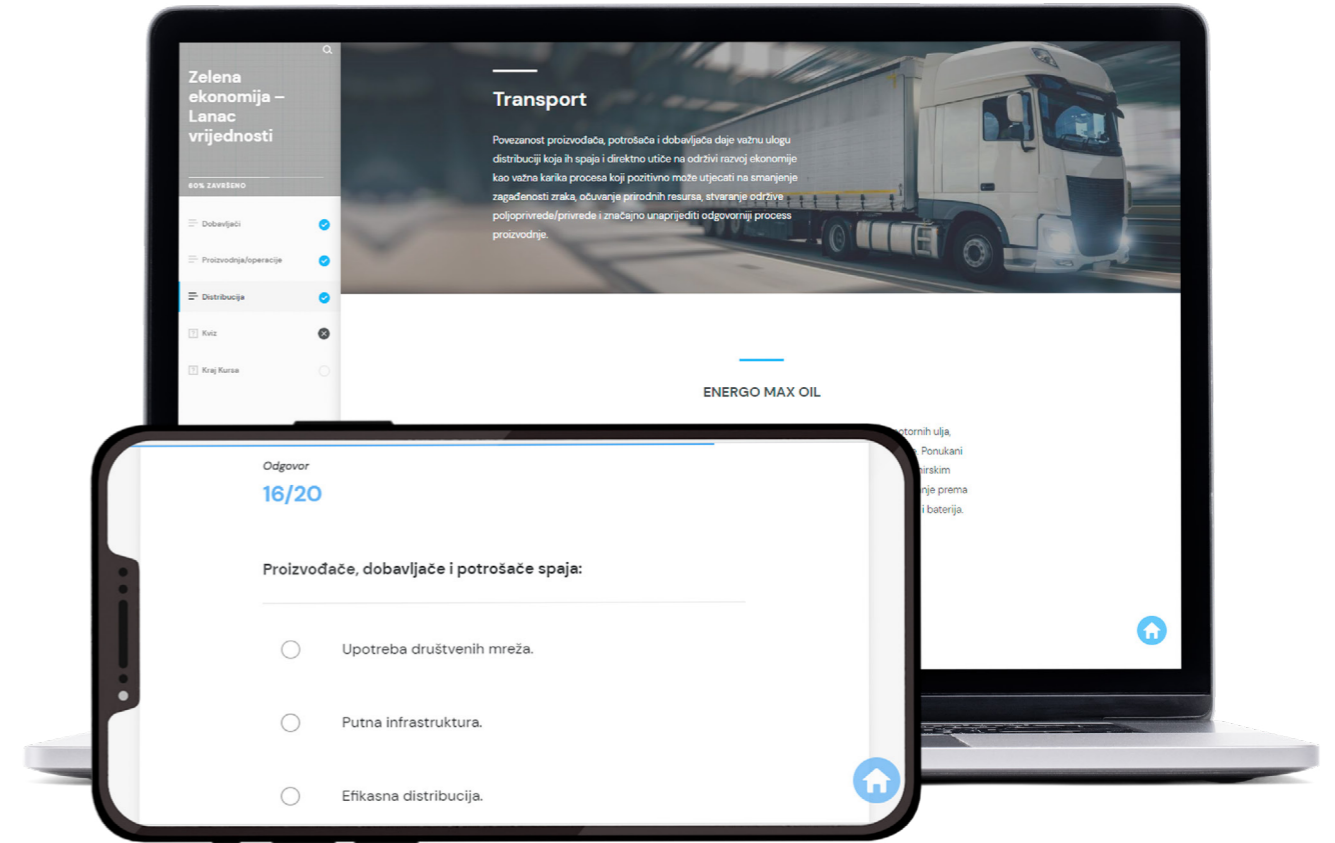
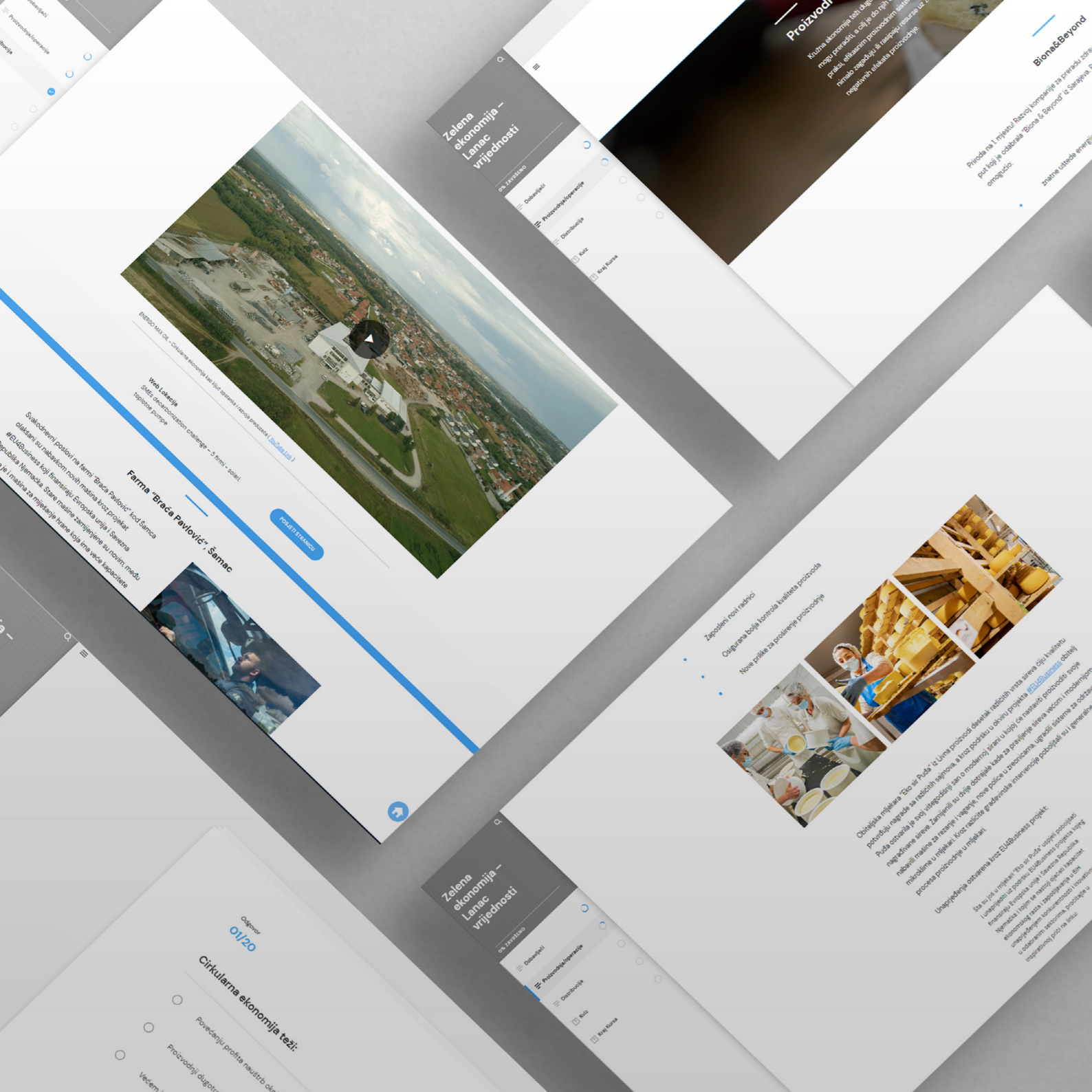
# Green Economy - Value Chains

## Project overview

<b>Project name:</b>	Green Economy - Value Chains
<b>Project type:</b>	E-learning web based training
<b>Year of production:</b>	2022
<b>Duration of course:</b>	up to 60 minutes
<b>Languages:</b>	Bosnian
<b>Software technologies:</b>	Articulate Rise 360

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## Testimonial

Working together with SmartLab team on building the Moodle platform and production of online courses for SHL Academy for Young Leaders is a great experience! Rizah, Irfan, and the rest of the team were always patient and ready to give additional explanations since we are an NGO that has just entered the field of e-learning.

— **Adnan Pripoljac**, Foundation Schüler Helfen Leben (SHL)

## Client details

**Name:** Foundation Schüler Helfen Leben (SHL)

**Location:** Topal Osman Paše 22, 71000 Sarajevo

**Industry:** Education

**Website:** [www.shl.ba](http://www.shl.ba)

**Email:** [office@shl.ba](mailto:office@shl.ba)

## History of cooperation

**Partnership established:** 2020 year

**Accomplished projects:** 45 projects

**Type of produced projects:** Moodle LMS setup and manage, Articulate Storyline course production

## PROJECT SAMPLE

# SHL ACADEMY

### Project overview

<b>Project name:</b>	SHL Academy
<b>Project type:</b>	E-learning web based training
<b>Year of production:</b>	2020
<b>Duration of course:</b>	up to 60 minutes
<b>Languages:</b>	Bosnian
<b>Software technologies:</b>	Articulate 360

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## Testimonial

With the SmartLab creative eLearning team, we are sure of successful project implementation.

— Klaus Gruchmann, Emoree



## Client details

<b>Name:</b>	Emoree Bildungsförderung gUG (haftungsbeschränkt)
<b>Location:</b>	Karl-Marx-Platz 17, 12043 Berlin
<b>Industry:</b>	Education
<b>Website:</b>	<a href="http://www.emoree.de">www.emoree.de</a>
<b>Email:</b>	besserlesen@emoree.de

## History of cooperation

<b>Partnership established:</b>	2018 year
<b>Accomplished projects:</b>	5 projects
<b>Type of produced projects:</b>	Improvement of learning experience through clients platform, production of gamified eLearning content for young pupils

## PROJECT SAMPLE

# VIRTUAL SCHOOL

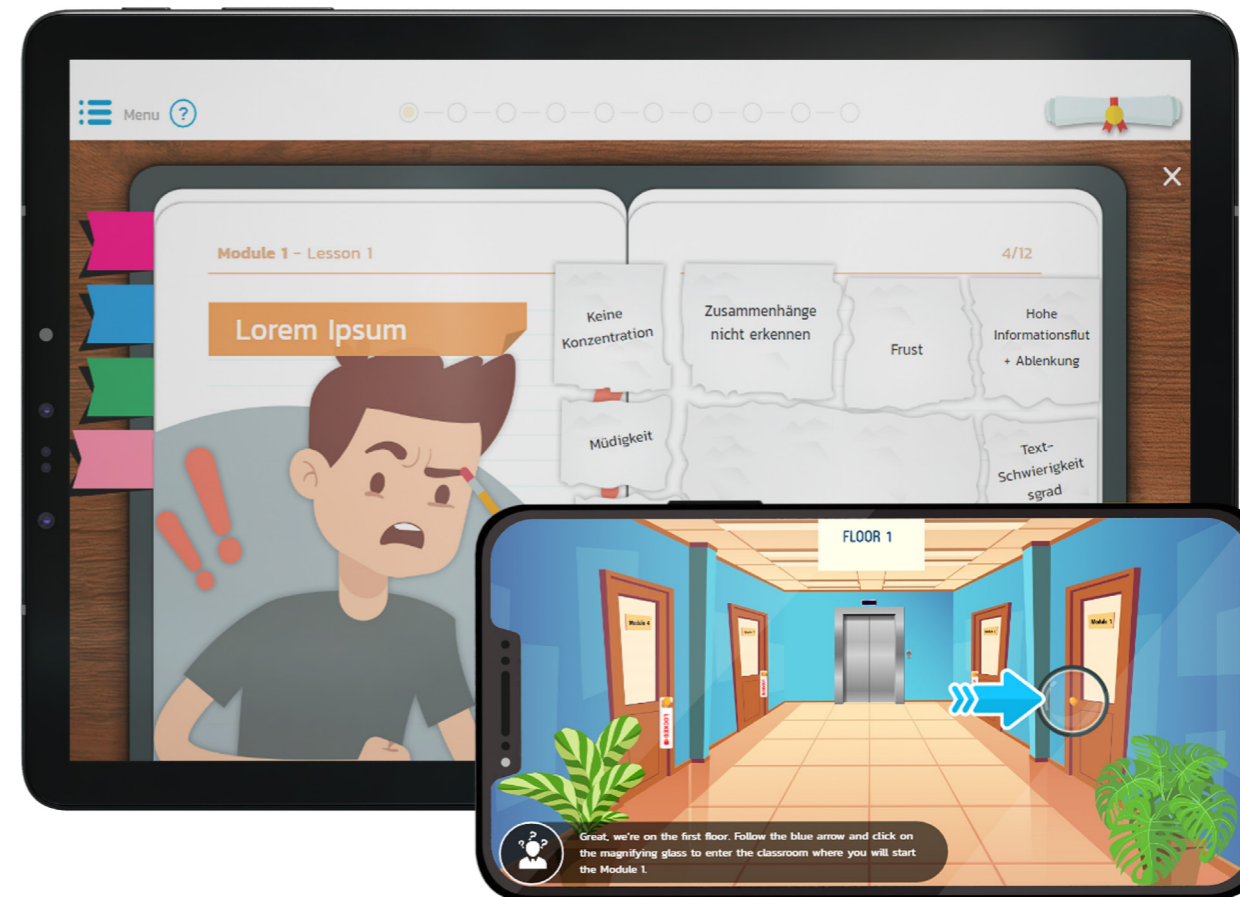
### Project overview

<b>Project name:</b>	Virtual School
<b>Project type:</b>	Scenario-based learning path
<b>Year of production:</b>	2018
<b>Duration of course:</b>	180 minutes
<b>Languages:</b>	German
<b>Software technologies:</b>	Articulate 360

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## Testimonial

Given to the very positive experience cooperating with the “SmartLab” team and I am happy to recommend their services

— **Tamas Magda**, OSCE

## Client details

**Name:** OSCE mission to BiH

**Location:** Tower A, Fra Anđela Zvizdovića 1, Sarajevo 71000

**Industry:** Intergovernmental organization

**Website:** [www.osce.org](http://www.osce.org)

**Email:** [press.ba@osce.org](mailto:press.ba@osce.org)

## History of cooperation

**Partnership established:** 2020 year

**Accomplished projects:** 1 project

**Type of produced projects:** Development and installation of online self-paced training produced with Articulate Storyline

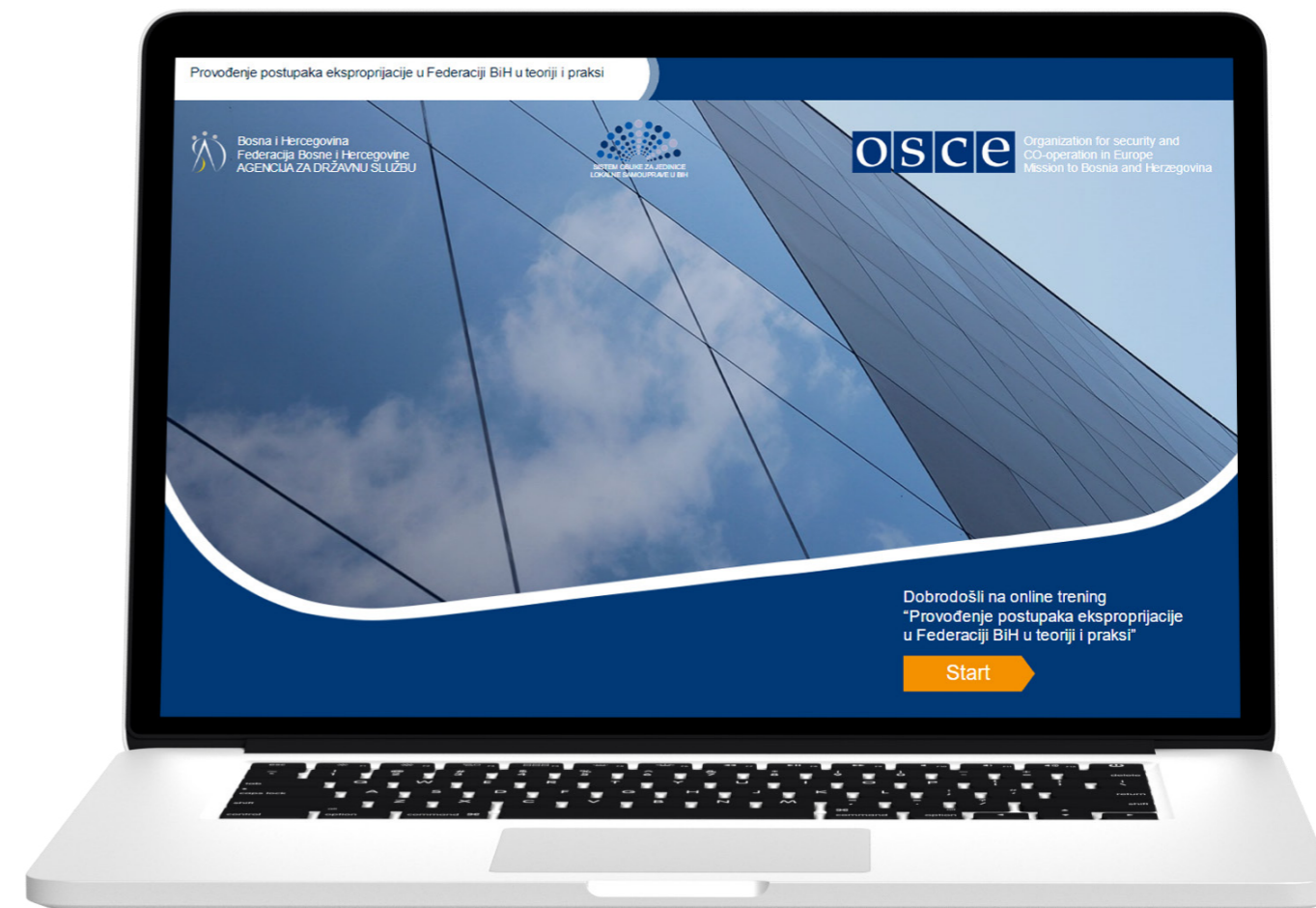
## PROJECT SAMPLE

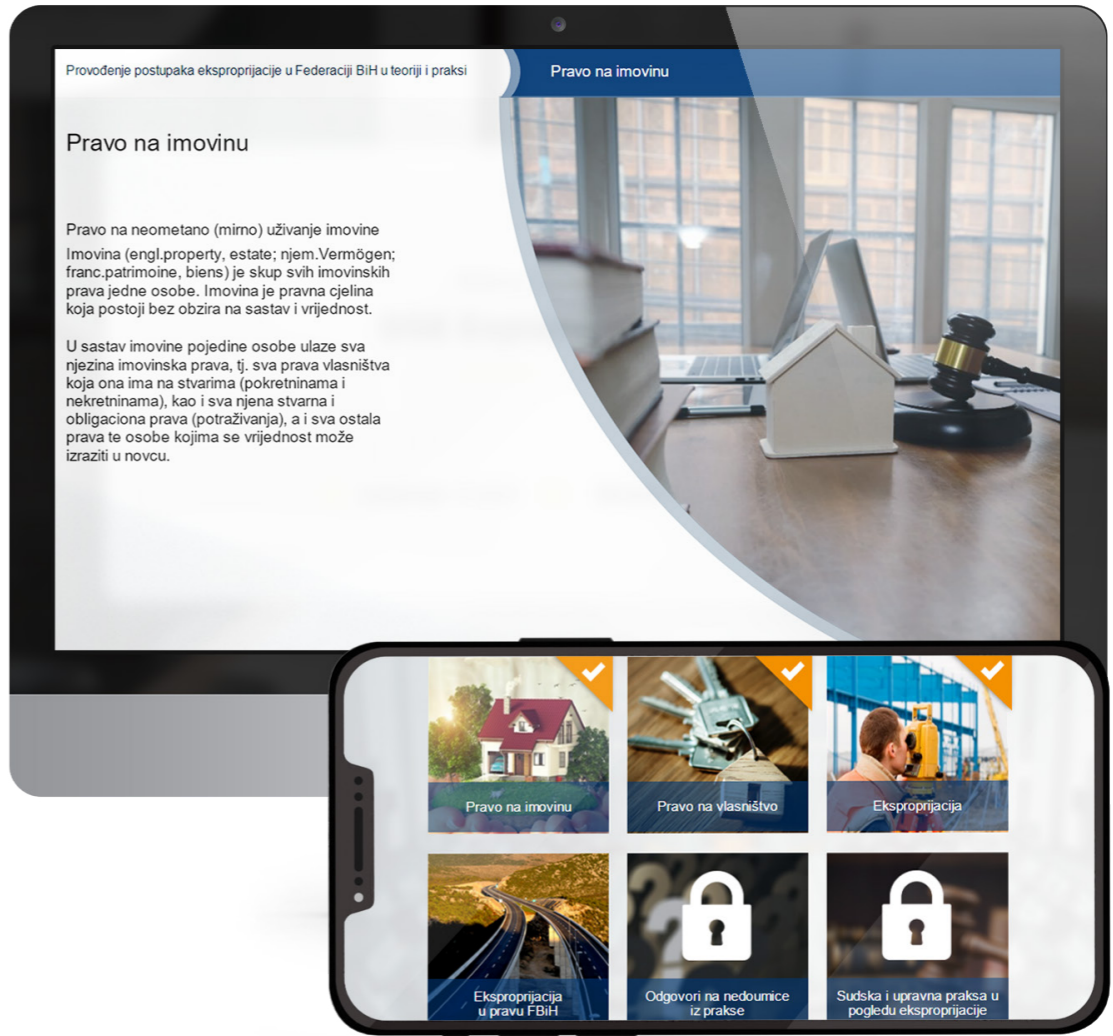
# EXPROPRIATION LAW IN FBiH

## Project overview

<b>Project name:</b>	Expropriation Law in FBiH
<b>Project type:</b>	Online Self-paced training
<b>Year of production:</b>	2020
<b>Duration of course:</b>	60 minutes
<b>Languages:</b>	Bosnian
<b>Software technologies:</b>	Articulate 360

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## Testimonial

We had a great collaboration with SmartLab and they did managed to successfully produce a great number of e-learning courses.

— Christian Ostrochowski, BELFOR

## Client details

<b>Name:</b>	BELFOR
<b>Location:</b>	BELFOR House, Kingsbury Link, Trinity Road, B78 2EX
<b>Industry:</b>	Recovery and restoration services
<b>Website:</b>	<a href="http://www.belfor.com">www.belfor.com</a>

## History of cooperation

<b>Partnership established:</b>	2020 year
<b>Accomplished projects:</b>	15 projects
<b>Type of produced projects:</b>	Web-based training

## PROJECT SAMPLE

# HEALTH AND SAFETY

### Project overview

Project name:	Health and safety
Project type:	Web Based Training
Year of production:	2020
Duration of course:	20 minutes
Languages:	English
Software technologies:	Articulate 360

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## Client details

<b>Name:</b>	THE TEFL INSTITUTE OF IRELAND
<b>Location:</b>	The TEFL Institute of Ireland 254 Bóthar Chrois Araid, Crois Araid, Baile Átha Cliath, Dublin
<b>Industry:</b>	Education
<b>Website:</b>	<a href="http://www.teflinstitute.com">www.teflinstitute.com</a>

## History of cooperation

<b>Partnership established:</b>	2019 year
<b>Accomplished projects:</b>	5 projects
<b>Type of produced projects:</b>	Web-based training



# PROJECT SAMPLE

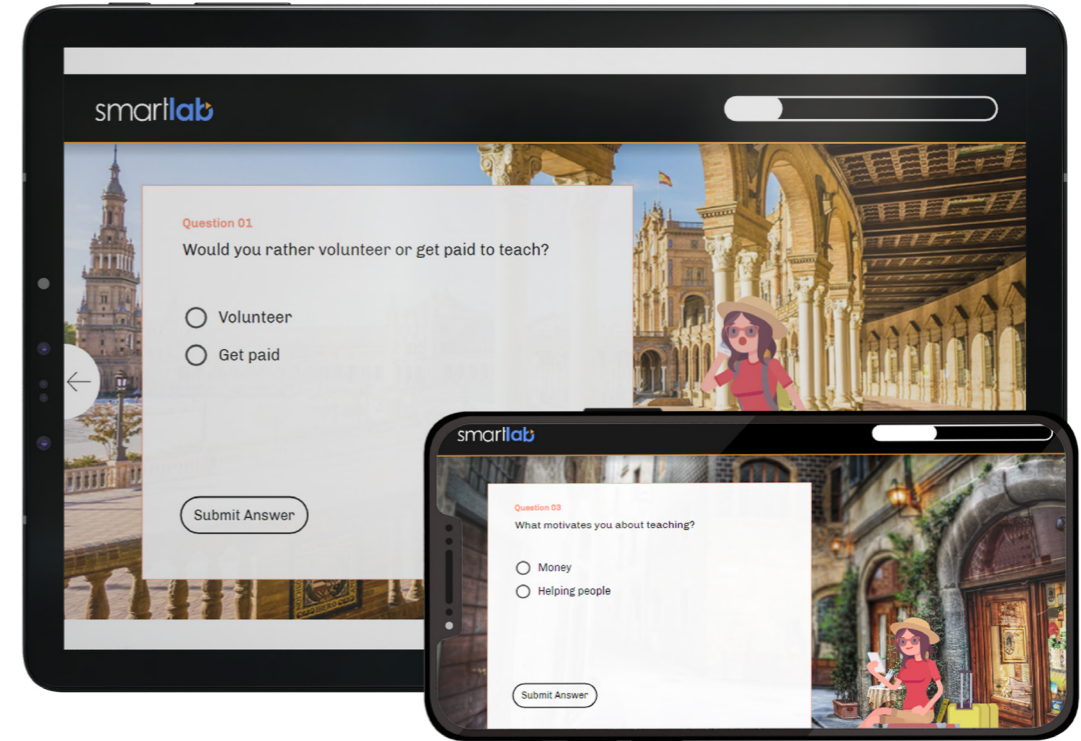
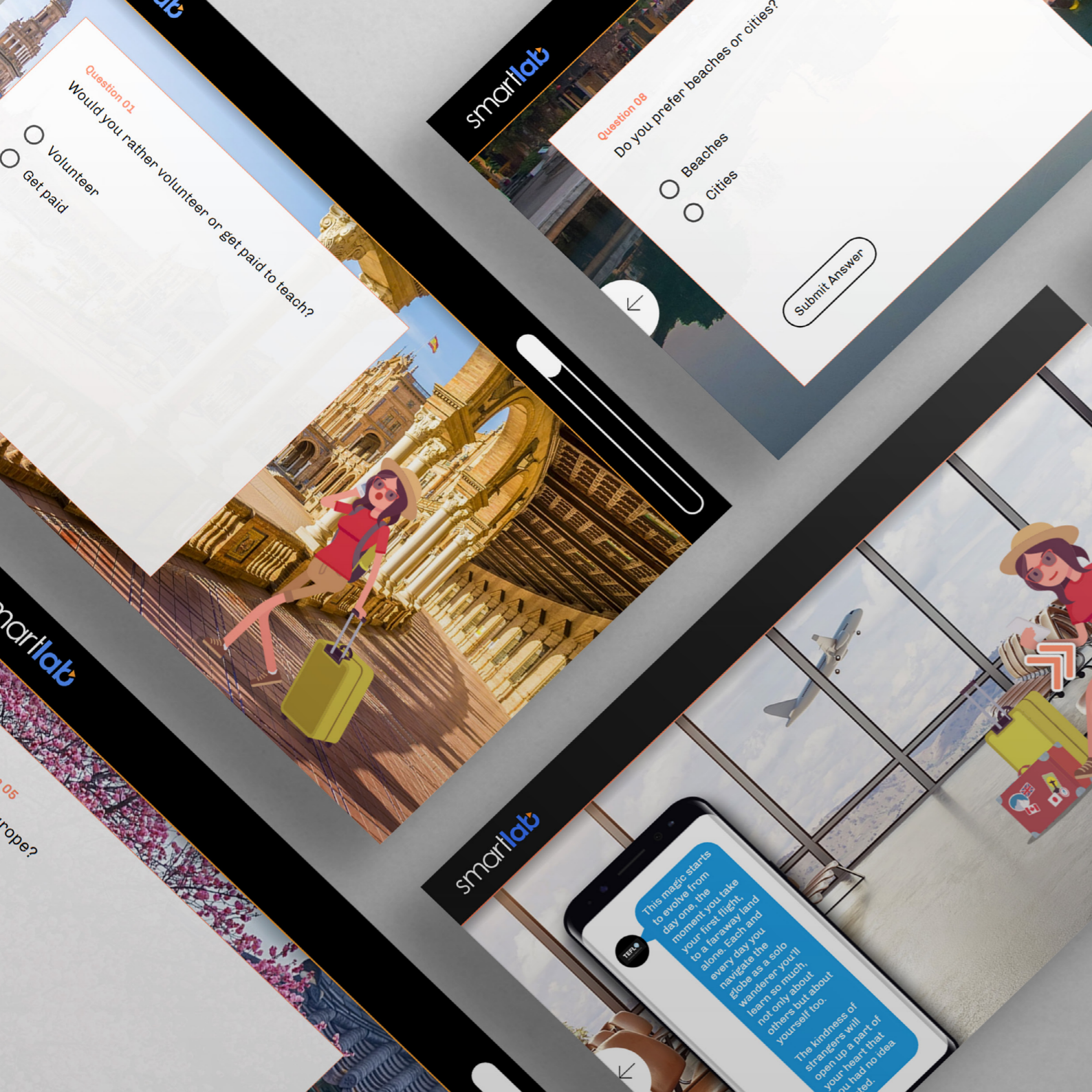
# TEFL QUIZ

## Project overview

Project name:	TEFL Quiz
Project type:	Web Based Training
Year of production:	2019
Duration of course:	15 minutes
Languages:	English
Software technologies:	Articulate 360

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## Testimonial

The cultural training is designed in such a way that employees attend four e-learning modules using our online learning platform, for which Smartlab created the content and design of these e-learning modules according to our learning results. We are very satisfied with the cooperation with Smartlab, which we will continue in the future, and we would like to take this opportunity to recommend Smartlab to other companies.

— **Lejla Selimović**, Eastern Mining

## Client details

**Name:** Eastern Mining d.o.o Sarajevo

**Location:** Zvijezda 37, Vareš 71330

**Industry:** Exploration and Exploitation Concessions in Bosnia and Herzegovina

**Website:** [www.easternmining.ba](http://www.easternmining.ba)

## History of cooperation

**Partnership established:** 2022 year

**Accomplished projects:** 1 project

**Type of produced projects:** Web-based training

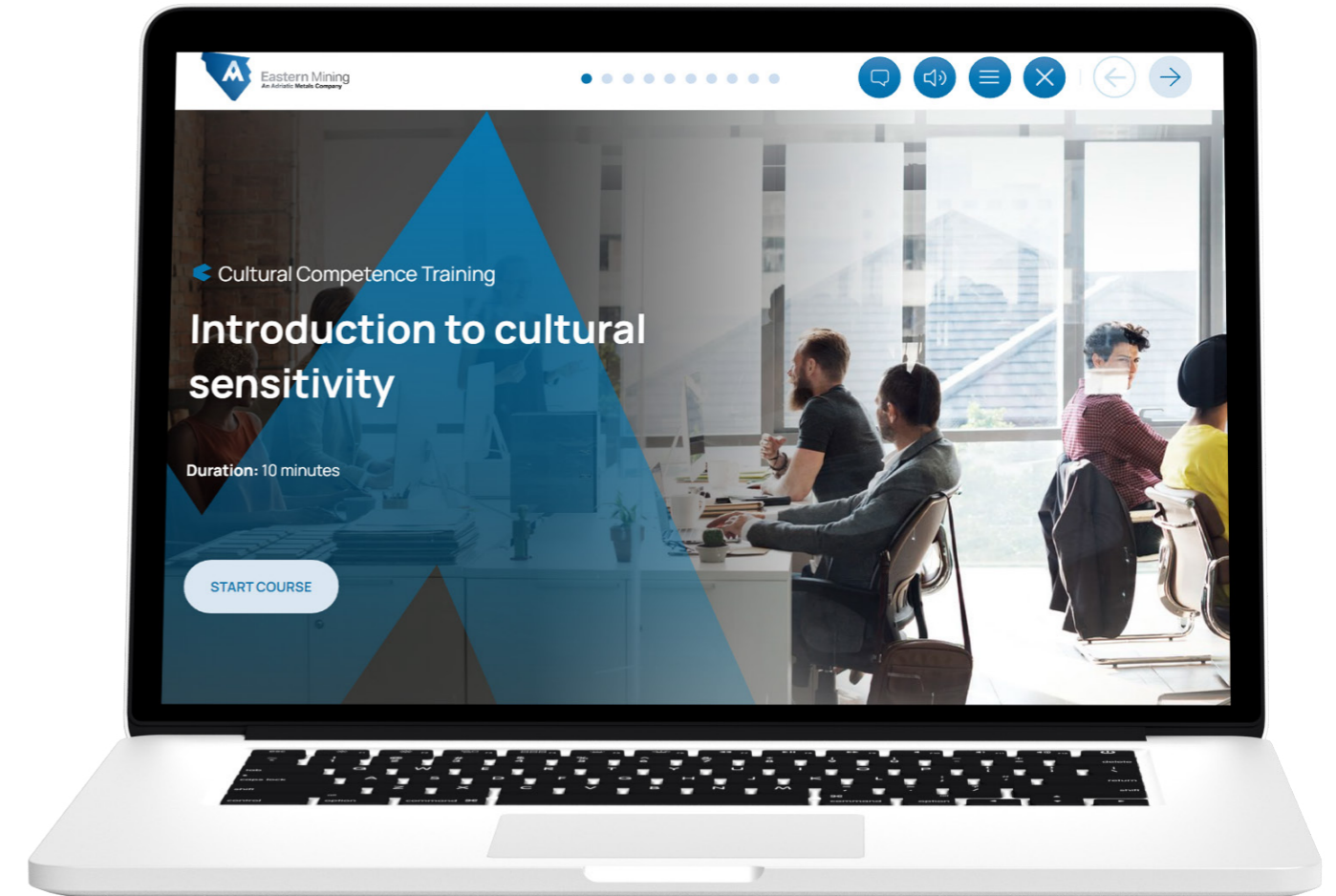
## PROJECT SAMPLE

# Cultural Competence Training

### Project overview

<b>Project name:</b>	Cultural Competence Training
<b>Project type:</b>	Web Based Training
<b>Year of production:</b>	2022
<b>Duration of course:</b>	40 minutes
<b>Languages:</b>	English/Bosnian/Turkish
<b>Software technologies:</b>	Articulate 360

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**VANJSKOTRGOVINSKA KOMORA BOSNE I HERCEGOVINE**  
**СПОЉНОТРГОВИНСКА КОМОРА БОСНЕ И ХЕРЦЕГОВИНЕ**  
**FOREIGN TRADE CHAMBER OF BOSNIA AND HERZEGOVINA**

## Testimonial

The employees of Smartlab performed all the contractual obligations very professionally and within the stipulated deadline. With complete dedication and maximum consideration of our requests, the Smartlab company convinced us that they have all necessary resources, knowledge and capacities for the production of multimedia content.

— **Tarik Kovač**, Vanjskotrgovinska komora Bosne i Hercegovine

## Client details

<b>Name:</b>	Vanjskotrgovinska komora BiH
<b>Location:</b>	Branislava Đurđeva 10, 71000 Sarajevo
<b>Industry:</b>	Non-governmental, non-profit, non-political, public-law association of businessmen of Bosnia and HerzegovinaHerzegovina
<b>Website:</b>	<a href="https://komorabih.ba/">https://komorabih.ba/</a>

## History of cooperation

<b>Partnership established:</b>	2021-2022 year
<b>Accomplished projects:</b>	2 projects
<b>Type of produced projects:</b>	Web-based training

## PROJECT SAMPLE

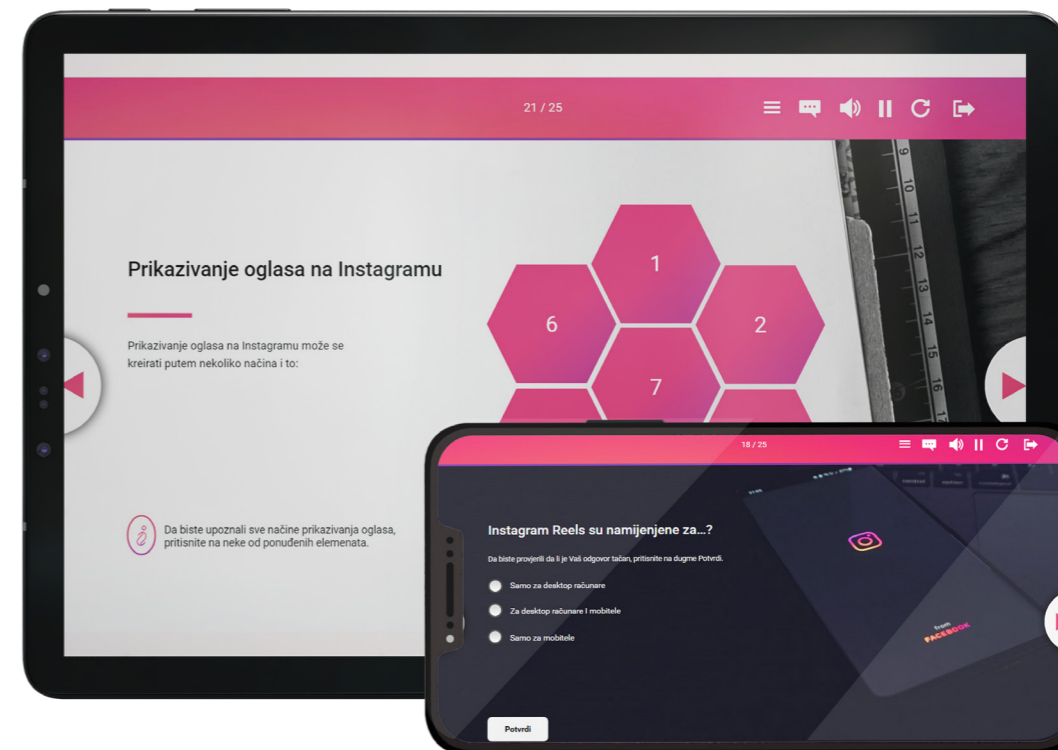
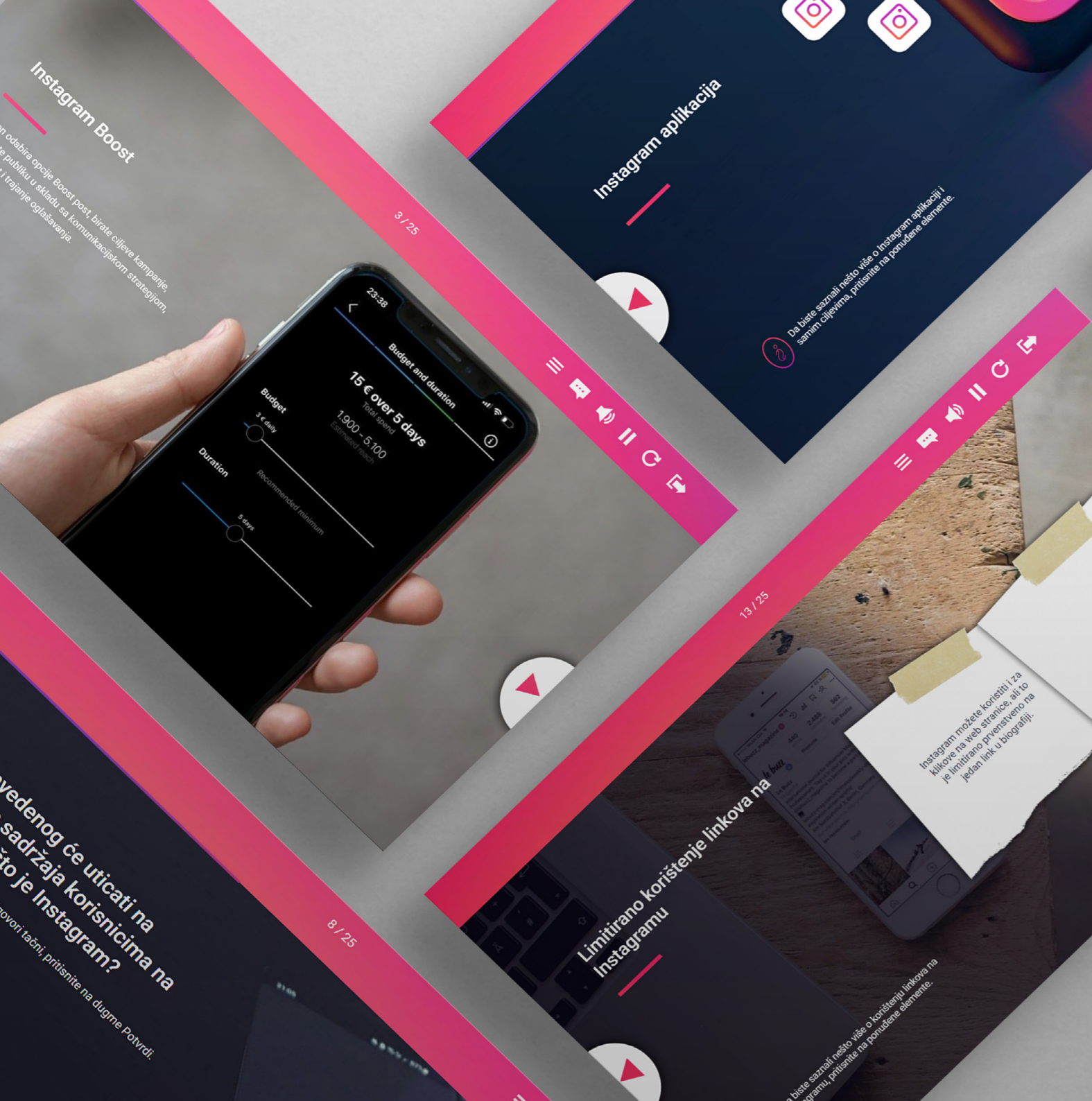
# E-Learning courses for the Foreign Trade Chamber of BiH

### Project overview

<b>Project name:</b>	E-Learning courses for the Foreign Trade Chamber of BiH
<b>Project type:</b>	Web Based Training
<b>Year of production:</b>	2021
<b>Duration of course:</b>	40 minutes
<b>Languages:</b>	Bosnian
<b>Software technologies:</b>	Articulate 360

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## Testimonial

We would like to recommend the services of SmatLab, because you have been punctual, think creatively, and effectively communicate on our ideas on an e-learning module regarding women and children rights. SmartLab has been identifying and enhancing the areas of our e-learning module that were not performing so well. The staff is knowledgeable, courteous, and friendly.

— Emina Hadžić, Zavod KROG

## Client details

- Name:** Zavod KROG
- Location:** Ulica Hermana Potočnika 17, 1000 Ljubljana, Slovenija
- Industry:** Non-profit, non-governmental, international organization
- Website:** <https://zavod-krog.si/>

## History of cooperation

- Partnership established:** 2022 year
- Accomplished projects:** 2 projects
- Type of produced projects:** Web-based training

## PROJECT SAMPLE

# The Children's Rights

### Project overview

<b>Project name:</b>	The Children's Rights
<b>Project type:</b>	Web Based Training
<b>Year of production:</b>	2022
<b>Duration of course:</b>	30 minutes
<b>Languages:</b>	Bosnian
<b>Software technologies:</b>	Articulate 360

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**REGIONAL  
ANTI-CORRUPTION  
INITIATIVE**

## Client details

**Name:** Regional Anti-Corruption Initiative (RAI)  
**Location:** Fra Andjela Zvizdovica 1, B/14, 71000 Sarajevo, Bosnia and Herzegovina  
**Industry:** Intergovernmental regional organization  
**Website:** <https://rai-see.org/>  
**Email:** [info@rai-see.org](mailto:info@rai-see.org)

## History of cooperation

**Partnership established:** 2022 year  
**Accomplished projects:** 1 project  
**Type of produced projects:** Articulate Rise 360 course production

## PROJECT SAMPLE

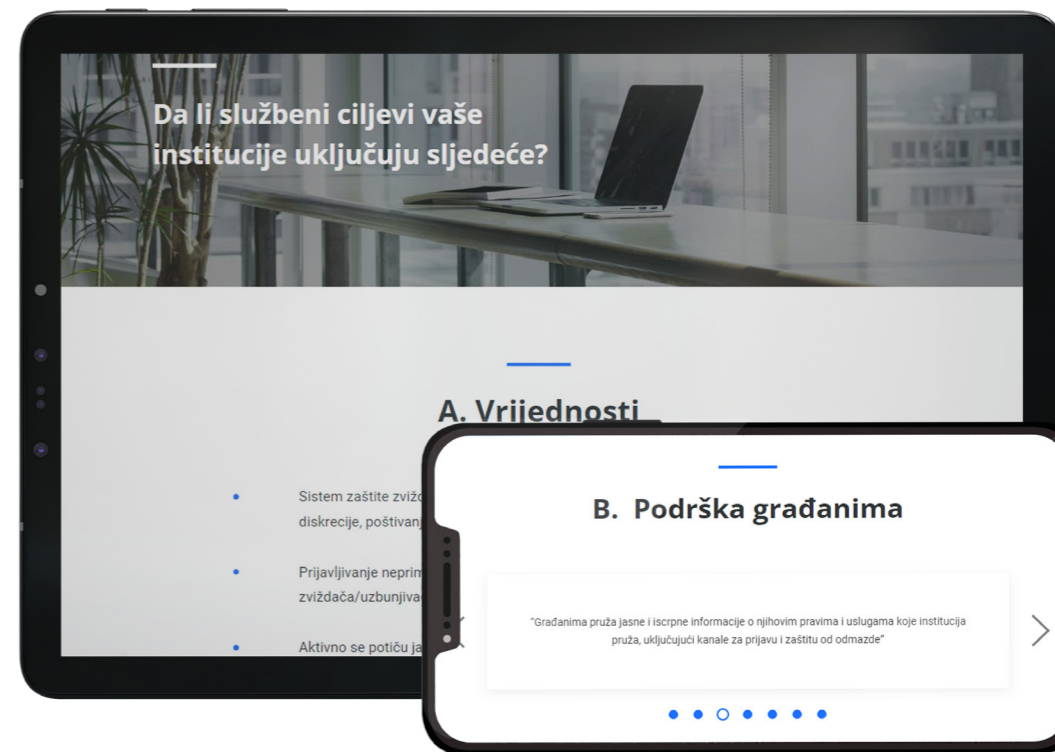
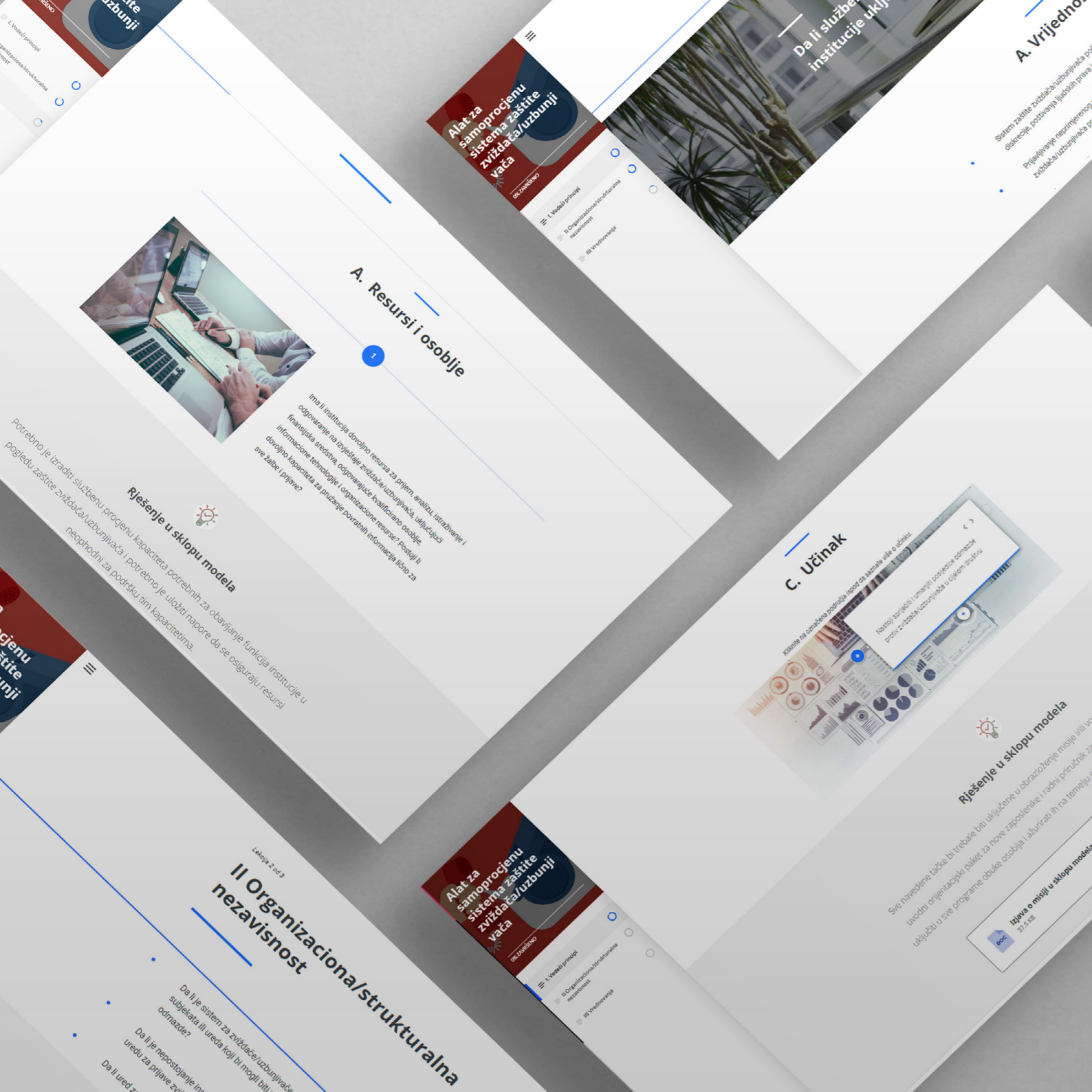
# Self-assessment Tool for Whistleblower Protection Systems

## Project overview

<b>Project name:</b>	Self-assessment Tool for Whistleblower Protection Systems
<b>Project type:</b>	Web Based Training
<b>Year of production:</b>	2022
<b>Duration of course:</b>	30 minutes
<b>Languages:</b>	Bosnian/Macedonian/Albanian/English/Romanian
<b>Software technologies:</b>	Articulate Rise 360

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**REGIONAL  
ANTI-CORRUPTION  
INITIATIVE**

## Client details

- Name:** Regional Anti-Corruption Initiative (RAI)
- Location:** Fra Andjela Zvizdovica 1, B/14, 71000 Sarajevo, Bosnia and Herzegovina
- Industry:** Intergovernmental regional organization
- Website:** <https://rai-see.org/>

## History of cooperation

- Partnership established:** 2022 year
- Accomplished projects:** 1 project
- Type of produced projects:** Web-based training

## PROJECT SAMPLE

# Corruption Risk Assessment

### Project overview

**Project name:** Corruption Risk Assessment

**Project type:** Web Based Training

**Year of production:** 2022

**Duration of course:** 30 minutes

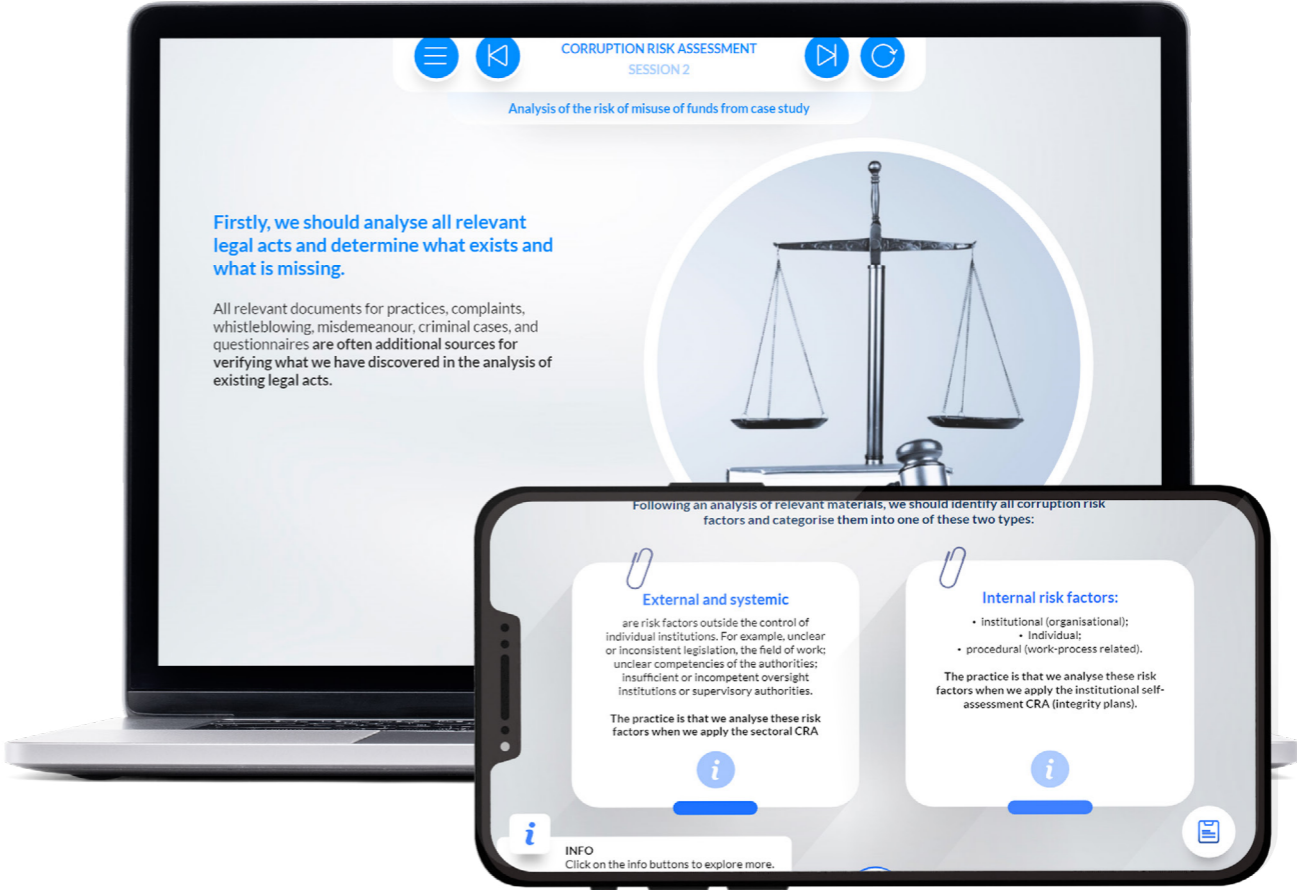
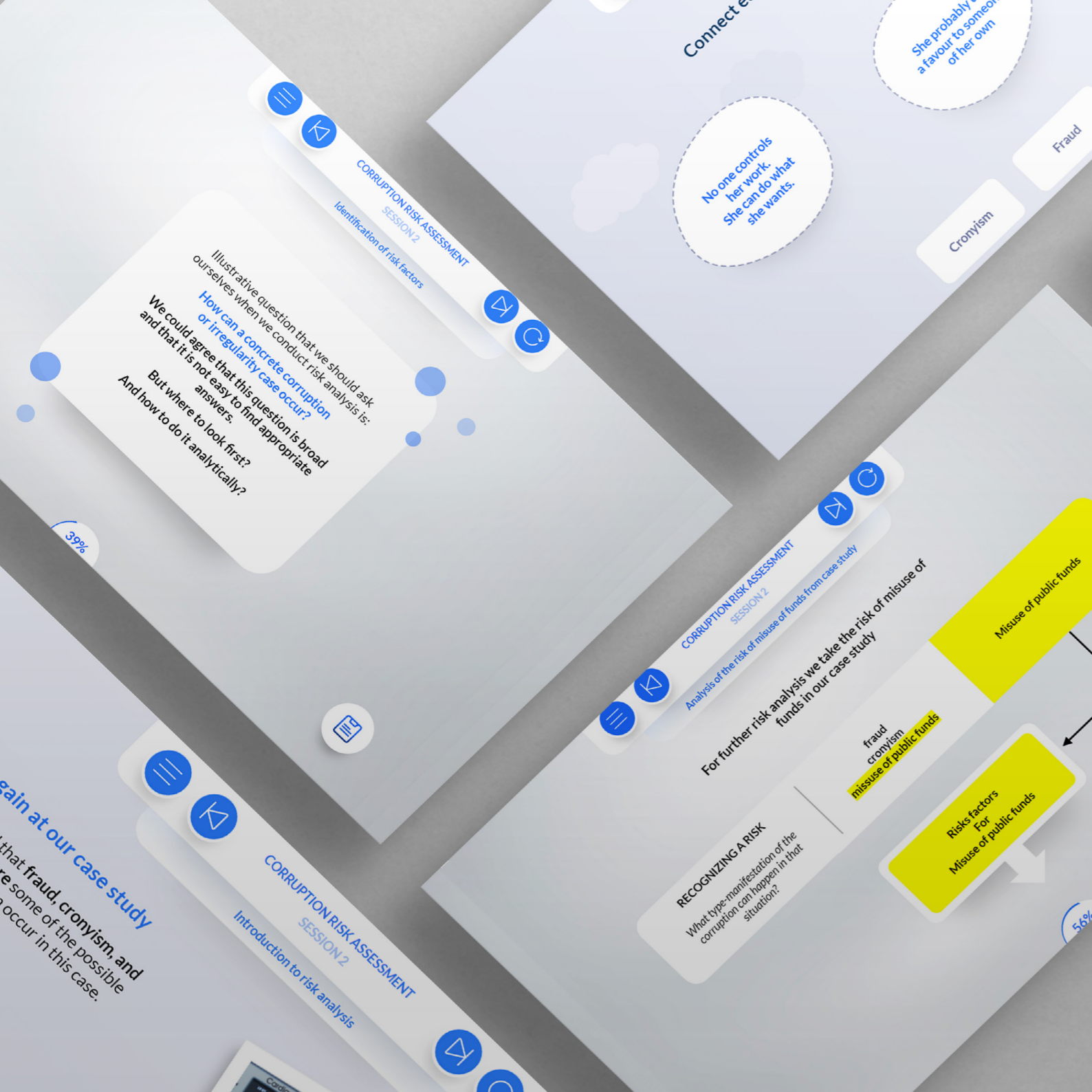
**Languages:** English

**Software technologies:** Articulate 360

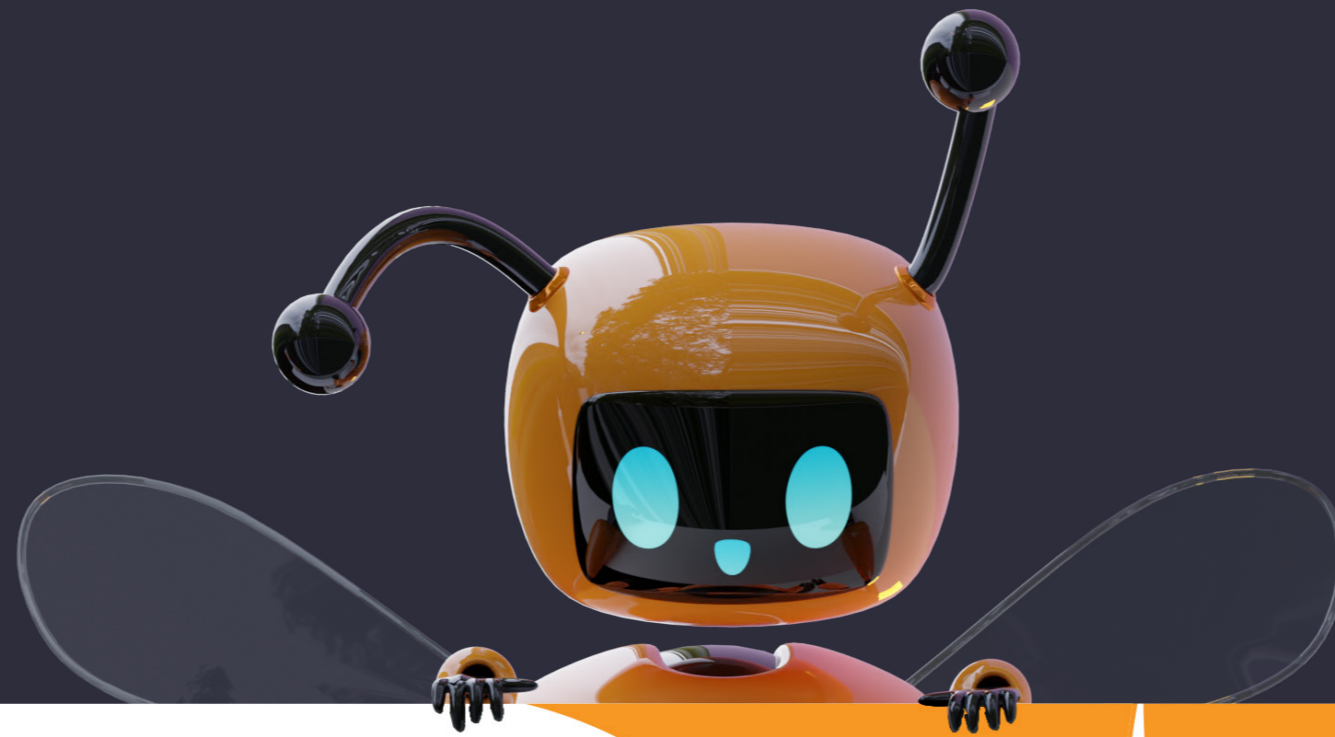
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smartlab

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